

Dear Friend:

I don't know what circumstances bring you to Oak Grove today, but we're glad to have the opportunity to talk with you, and possibly help you. At some point, most of us have needed a little financial help along the way, whether it's money for food, utilities, or an urgent, unexpected bill. Oak Grove attenders give out of their own personal finances to help others because of their love for their community.

We take seriously our responsibilities to come alongside you, and to manage the gifts given wisely in a way that pleases God. For this reason, we will ask you for personal information, supporting documentation, and someone from our team will usually want to speak with you to learn more and clarify.

Our greatest hope would be to get to know you well, and if you don't have a church home that Oak Grove could feel like home to you and you would worship Jesus with us here. We want to reach, teach, and live out what it means to be wholehearted followers of Jesus.

In the pages that follow you'll learn what we specifically need from you and complete a *Request for Assistance* form. Please be thorough and honest in your answers.

We primarily help members and regular attenders of Oak Grove, and local residents in the Vinton-Shellsburg and Center Point-Urbana school districts who are experiencing a genuine, temporary need. We do not ever give cash to anyone or write checks to individuals.

We ask for your patience for a response as our team is made up of church members/attenders. Our response time is usually two weeks.

As you complete forms, please bring them to the church, or scan and email them to assistance@oakgrove.cc.

We pray that you would know the love of God for you, and that He demonstrated His love by sending Jesus, His only Son so you can know Him personally.

God's love,

Hat Magee

Matt Magee, Lead Pastor

Welcome and Process Overview for those applying for assistance

Oak Grove Church welcomes your application for assistance, and we will consider your request with prayerful concern and thoughtfulness. Unless your needs are minimal/basic, you will need to obtain and submit a Request for Assistance form from Oak Grove Church, along with supporting documentation. You may have to complete an interview(s) and/or appropriate counseling with the Elders of the church, at which time they may request additional documents and information.

Required Information: (completed form will be easier for the benevolence team to make a timely decision)

- 1. Name, Address, Phone Number
- 2. Driver's License (or other photo ID) verify ID
- 3. Verification of Need (Bill, Contract, etc)
- 4. Church Information / Other churches contacted for help
- 5. Employer / Employment history
- 6. Family Information
- 7. Other information requested, including personal budget information
- 8. Decision finalized upon an in person meeting

Limitations / Guidelines

- Maximum amount given to non-member will depend on amount requested and benevolence team approval
- No more than 3 times in 1 year timeframe
 - $\circ \quad 1^{st} \ time no \ counseling$
 - \circ 2nd time counseling
 - 3rd time form required for any amount along with counseling
 - Disbursements are never considered a loan cannot be repaid in any way
- Contingencies for repeat assistance financial counseling

Assistance will not be given in cases of:

- Personal Loans
- Cable bills

•

- Utility deposits
- Legal fees
- Personal debts
- ➢ Credit Card bills
- School tuition or fees

- Pet bills
- Fines (i.e. Parking, speeding, etc)
- ➤ Late fees
- Unwillingness to work
- Other non-essential needs (just because it is not listed does not mean it will not be denied)

Response time will vary with each request; depending on the need and the schedule of the people reviewing the application. Average process time is about two weeks.

If a request meets the guidelines of the policy and funds are available, payment will be made directly to the vendor. (*No cash or checks will be given to the applicant*)

Benevolence Team will contact applicant once a month to check on progress. If applicant is still in need of assistance, the benevolence team may offer to help with a budget.

OAK GROVE CHURCH – REQUEST FOR ASSISTANCE

REQUIRED INFORMATION

| Name, Address, Phone Number Verification of Need (Bills, Contracts, etc) Driver's License Number (or other photo ID) – verify ID Church Information / Other churches contacted for help | Employer / Employment history Family Information Other information requested, including personal budget information |
|--|---|
| Name | Date |
| Address | |
| How long at this address? Home Phone | |
| Mobile | |
| Oak grove member Regular attendee | Visitor |
| Current church | |
| What is your understanding of Jesus? | |
| | |
| Employed Unemployed | |
| Employer | |
| Other persons residing in current household - <i>please list name</i> (s) and | ad age(s) |
| | |
| What circumstances have created your need? | |
| | |
| | |
| Your contribution to the need | |
| Are you willing to prioritize your personal expenses? | |
| Relatives who can be of assistance? (Financial / Living Expenses / | Other) |
| | |
| Funds necessary to meet current need: | |
| Funds from personal, family, friends: | |
| Funds necessary from Benevolence: | |

SUMMARY OF FINANCIAL STATUS:

1. Household Monthly Income: _____

| se, vehicle, medical |
|----------------------|
| |
| |
| |
| |
| |
| |
| |
| |

- 3. What is the value of your current outstanding debts? Mortgage/Rent: Car Loan: Other Loans:
- 4. What options are available to you for your support/assistance (family member, HACAP, etc)?
- 5. What type of assistance, if any, do you currently receive?

6. What other information would you like to communicate to the Deacons for consideration? (Please attach additional sheets or documentation as appropriate.)